





Jabatan Perancangan Bandar dan Desa Semenanjung Malaysia
Kementerian Perumahan dan Kerajaan Tempatan
*Federal Department of Town and Country Planning
Ministry of Housing and Local Government Malaysia*



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Jabatan Perancangan Bandar dan Desa Semenanjung Malaysia,
Kementerian Perumahan dan Kerajaan Tempatan.

Buku ini disediakan berdasarkan kepada perakuan **Lab NKRA: Mengurangkan Jenayah** yang diadakan pada 5 Oktober hingga 19 November 2009 untuk meningkatkan keselamatan awam. Program Bandar Selamat 2004 disyorkan menjadi asas utama untuk mencegah jenayah jalanan; program seumpama ini telah menunjukkan kejayaan di bandar-bandar lain di peringkat antarabangsa dalam mencegah jenayah jalanan secara keseluruhan. Program Bandar Selamat 2004 yang mengandungi 23 langkah pencegahan jenayah telah ditakrifkan semula kepada 15 langkah Bandar Selamat.

Buku ini menggantikan Edisi Keempat Program Bandar Selamat: Ilustrasi 23 Langkah Pencegahan Jenayah yang diterbitkan pada Mac 2008 oleh Urus setia Program Bandar Selamat, Jabatan Perancangan Bandar dan Desa Semenanjung Malaysia, Kementerian Perumahan dan Kerajaan Tempatan.

**Unit Khas NKRA Bandar Selamat,
Jabatan Perancangan Bandar dan Desa Semenanjung Malaysia
Kementerian Perumahan dan Kerajaan Tempatan
Jalan Cenderasari,
50646 KUALA LUMPUR**

Published on 26 July 2010

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*This booklet is produced with the aim to improve public safety across Malaysia based on the recommendation of **NKRA Lab: Reducing Crime** in Malaysia on 5 October to 19 November 2009. Safe City Programme established in 2004 for Malaysian cities is applied as a basis to prevent street crimes; similar programmes have proven to reduce street crime in many cities around the world. The Safe City Programme 2004 consisting 23 measures toward crime prevention have been redefined to 15 steps to make our cities safe.*

This booklet replaces the Fourth Edition of Safe City Programme: Illustration of 23 Crime Prevention Measures published in March 2008 by Safe City Secretariat, Federal Department of Town and Country Planning, Ministry of Housing and Local Government Malaysia.

**Unit Khas NKRA Bandar Selamat,
Federal Department of Town and Country Planning
Ministry of Housing and Local Government Malaysia
Jalan Cenderasari,
50646 KUALA LUMPUR**



15 LANGKAH BANDAR SELAMAT

steps to make our cities safe

STRATEGI 1

Strategy 1

**Mereka bentuk
persekitaran fizikal**

Environmental design initiatives

STRATEGI 2

Strategy 2

**Memperkasakan
kawasan sasaran**

Target hardening

STRATEGI 3

Strategy 3

**Pengurusan, penyertaan
komuniti dan kesedaran awam**

*Management, community involvement
and public awareness*

Tolong!
Tolong!
Peragut





STRATEGI 1

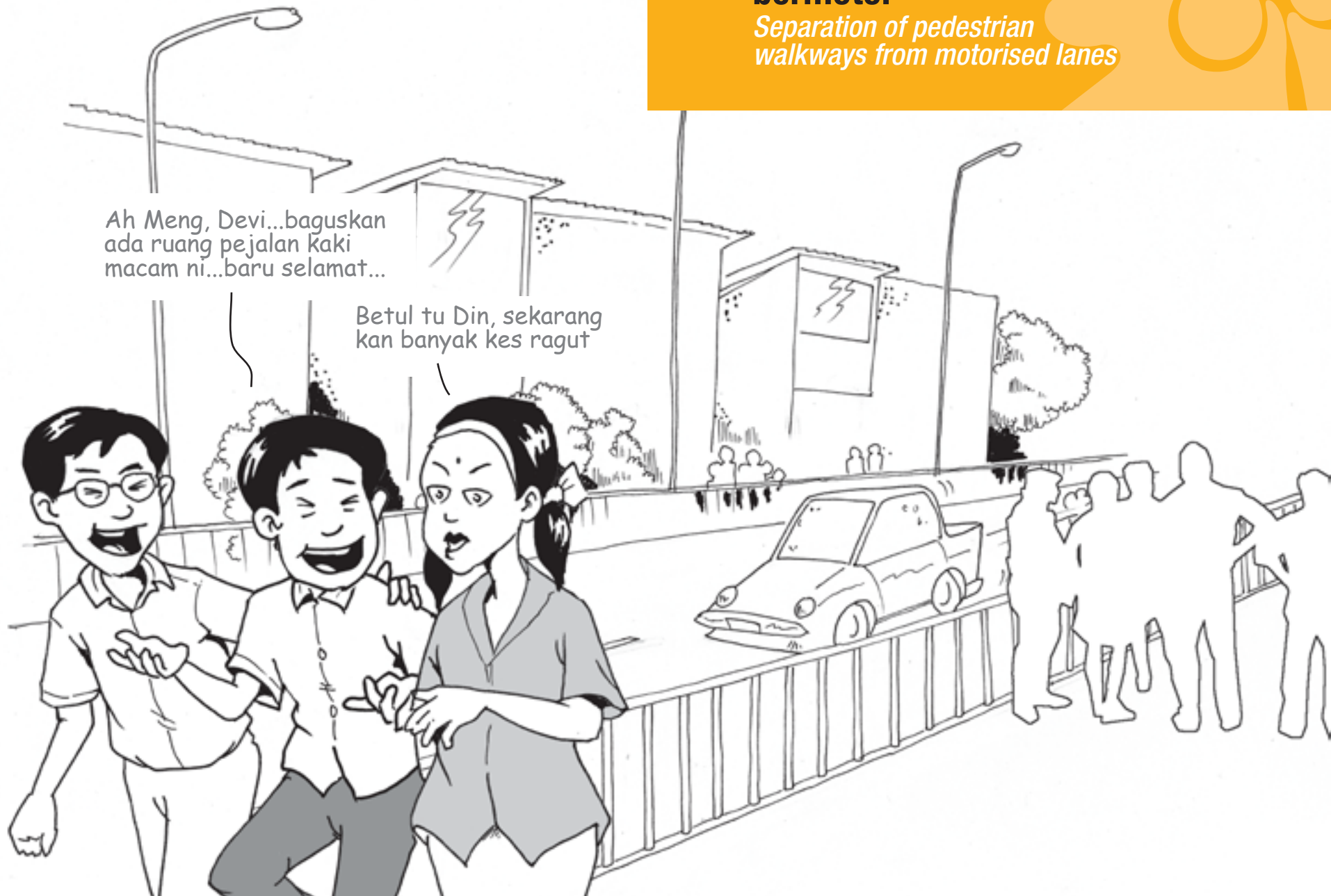
Strategy 1

**Mereka bentuk
persekitaran fizikal**
Environmental design initiatives

Pengasingan laluan pejalan kaki dari laluan bermotor

*Separation of pedestrian
walkways from motorised lanes*

1





i. **Penyediaan laluan pejalan kaki khusus**
Provision of dedicated walkways



ii. **Penyediaan bollard**
Provision of bollards







v. Penyediaan laluan motosikal khas
Provision of dedicated motorcycle lanes



Pelaksanaan Reka Bentuk Persekitaran Fizikal yang Selamat (CPTED)

Implement Crime Prevention Through Environmental Design (CPTED)

Ah Meng...Kau tengok apa tu? Wah, cantiknya reka bentuk perumahan tu!...



Tu lah, aku tengah tengok risalah pemaaju ini ma... Nampaknya diorang dah ikut konsep bandar selamat ni...



- i. **Garis panduan reka bentuk persekitaran fizikal yang selamat (CPTED)**
Guidelines on crime prevention through enviromental design (CPTED)
- ii. **Panduan pelaksanaan pencahayaan**
Guidelines on lighting
- iii. **Panduan pelaksanaan laluan pejalan kaki khusus**
Guidelines on provision of dedicated pedestrian walkways
- iv. **Panduan pelaksanaan penanaman landskap**
Guidelines on landscaping treatment
- v. **Panduan pelaksanaan penyediaan bollard & rel penghadang**
Guidelines on provision of bollards and railings
- vi. **Garis panduan pemasangan CCTV di premis perniagaan dan tempat awam**
Guidelines on CCTV installation in commercial premises and public places
- vii. **Manual pelaksanaan pemetaan GIS Jenayah**
GIS Crime-based mapping manual



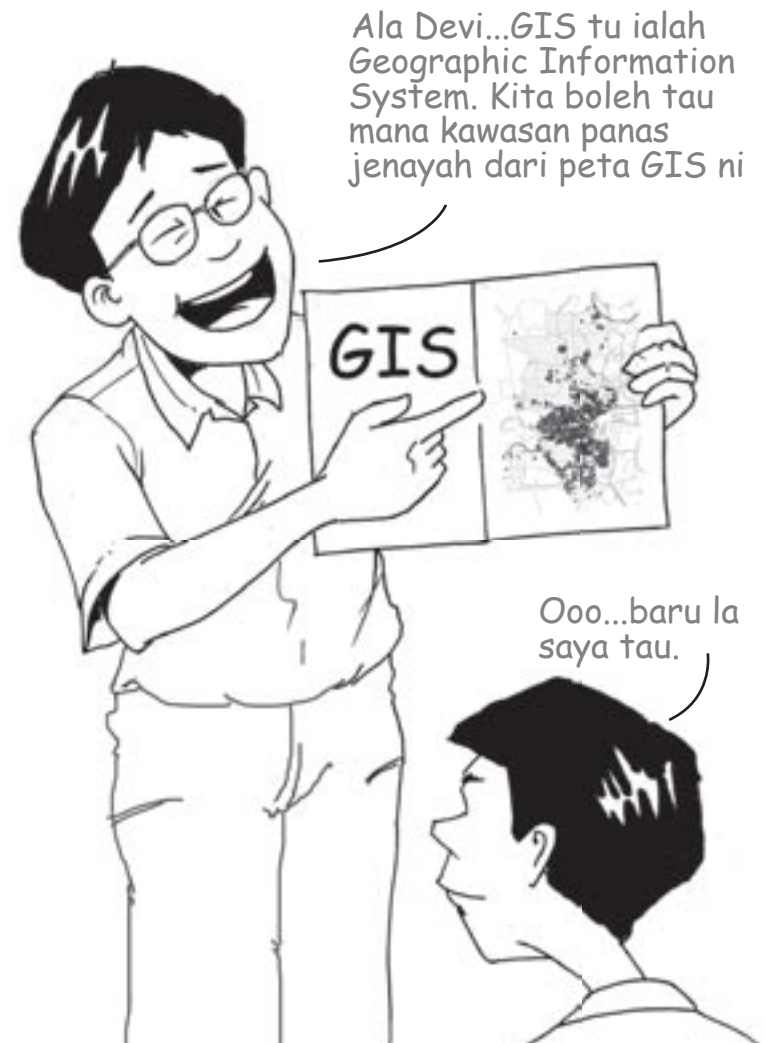
Ah Meng, GIS tu apa?

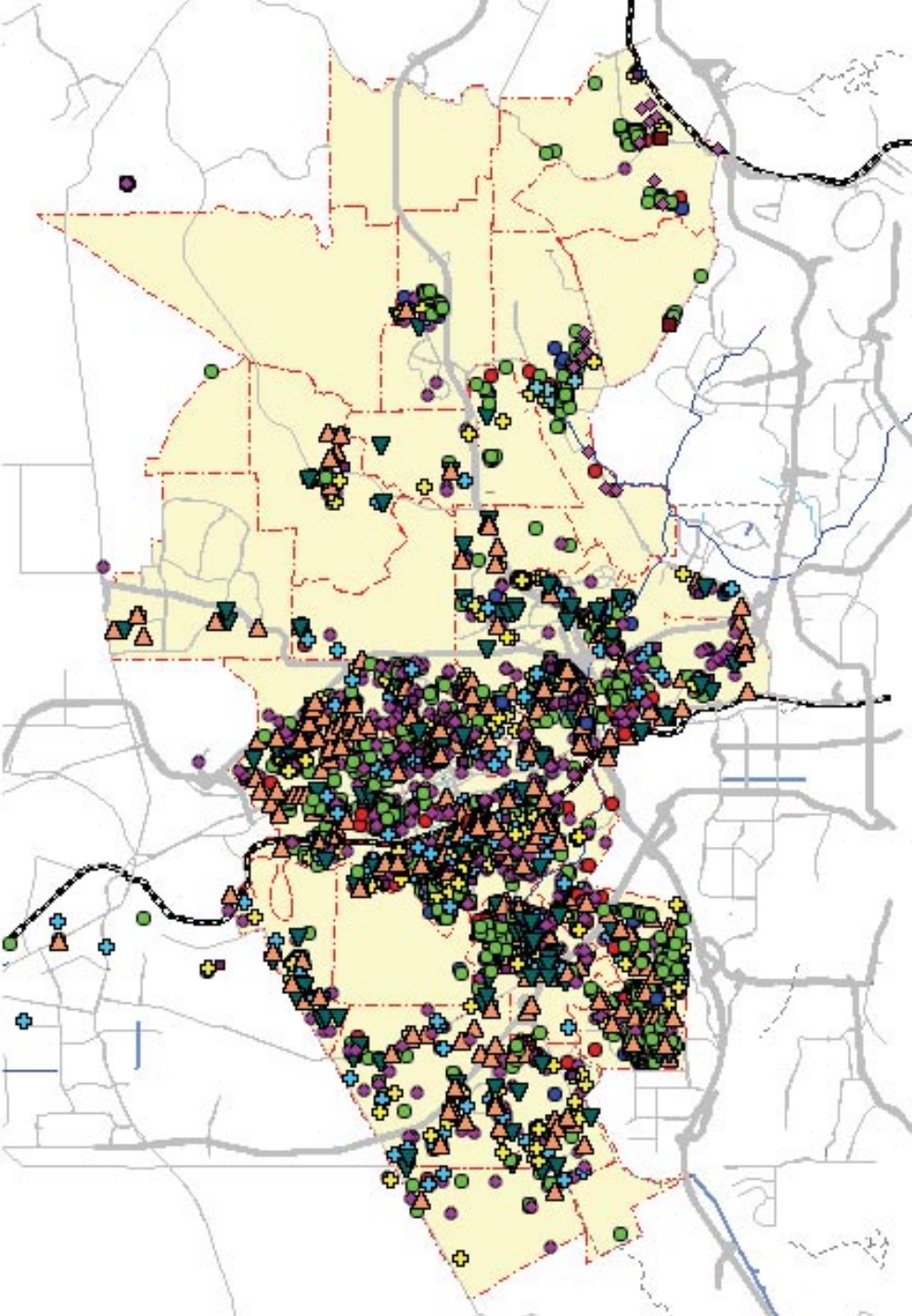


Pemetaan GIS jenayah dan program bandar selamat

*Establishment of GIS mapping for
crime and safe city programme*

3





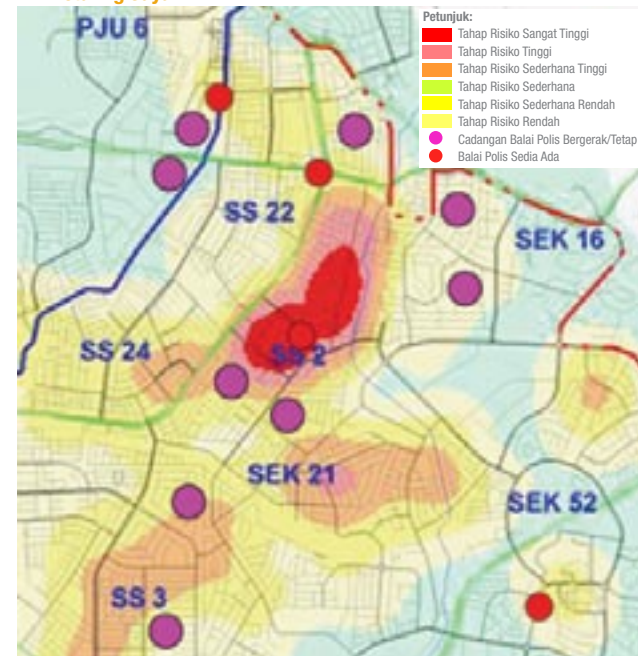
Peta GIS jenayah
GIS Crime-based map

Memantau keberkesanan pelaksanaan program bandar selamat dalam mengurangkan jenayah

Monitor the effectiveness of safe city programme in crime reduction

PETA GIS-JENAYAH (KAWASAN HOTSPOT)

MB Petaling Jaya



PETA GIS PROGRAM BANDAR SELAMAT: TANAMAN LANDSKAP





STRATEGI 2

Strategy 2

**Memperkasakan
kawasan sasaran**

Target Hardening



Penyediaan balai polis tetap atau bergerak

Police post/mobile station

4

Ah Meng, dulu saya rasa kawasan ni tak berapa selamat.

Dulu lain, sekarang ada pondok polis di sini.



Adik! tolong berhati-hati.

Penyediaan cermin keselamatan

Safety mirrors

5



Penyediaan papan tanda peringatan jenayah

Crime prevention signages

6



Geng, hati-hati. Papan tanda tu menunjukkan banyak penjenayah di sini.



Penyediaan penggera keselamatan

Safety alarms (panic button)

7

Nasib baik ada penggera keselamatan.
Padan muka kau orang

**lari!!!
lari!!!**





Penyediaan tempat motosikal berkunci

Motorcycle parking with locking facilities

8



Pemasangan kamera litar tertutup (CCTV) di premis perniagaan dan tempat awam

Installation of CCTV in commercial premises and public places



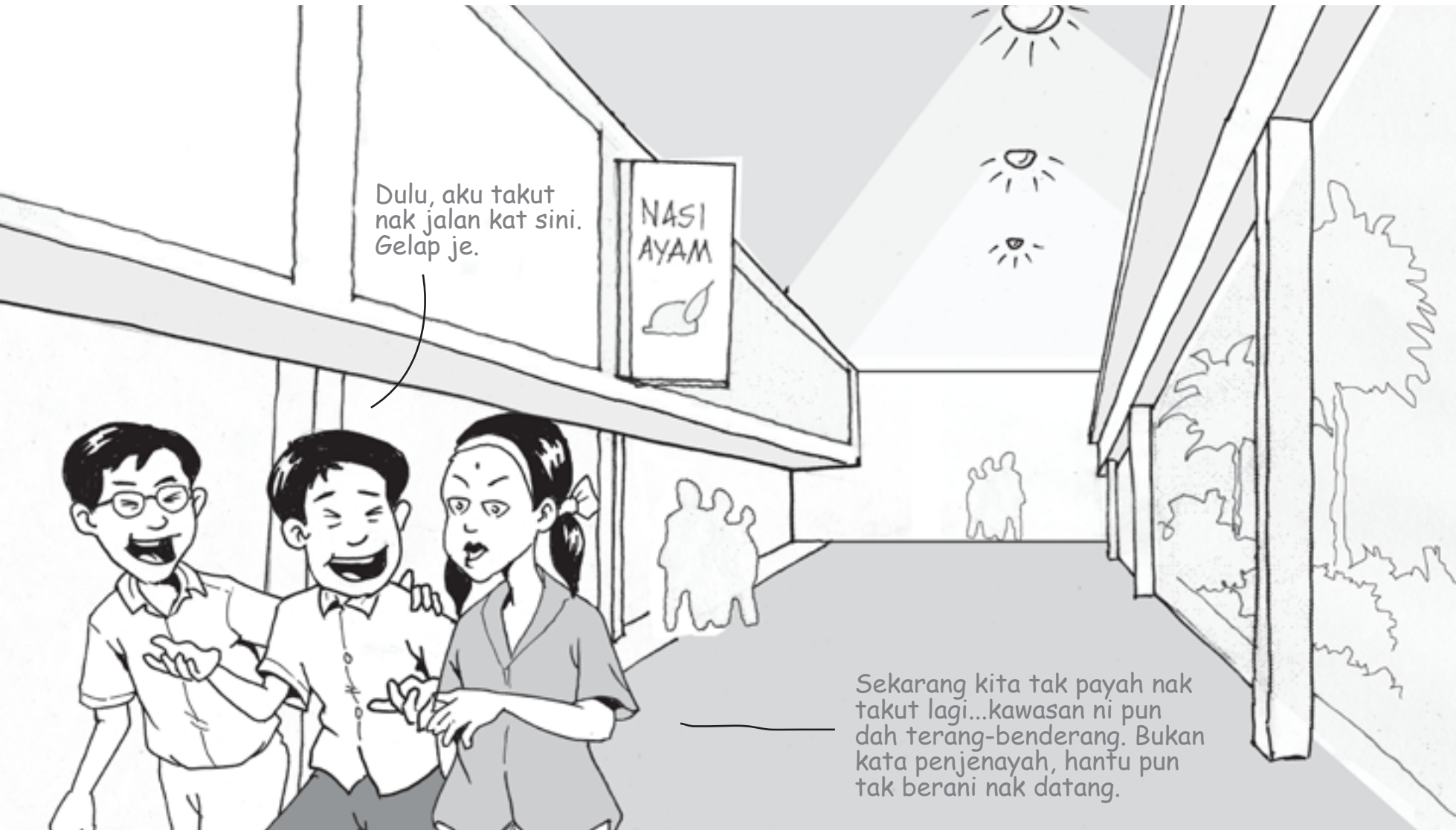
Alamak ada kamera la pulak..





Pencahayaan *Lighting*

10



Laluan awam tidak terlindung dari pandangan awam

Unobstructed view of public walkways

11



- i. **Membersihkan/mengemaskan kawasan semak dan terlindung**
Cleaning/tyding concealed and unkempt areas



- ii. **Tidak membenarkan perniagaan dan meletak kenderaan di laluan pejalan kaki**
Prohibition of business activities and parking on pedestrian walkways



iii. Jejantas tidak terlindung
dari pandangan awam

*Unobstructed elevated
pedestrian crossing*





Penjanaan aktiviti bersesuaian di kawasan terdedah dengan jenayah

*Generate appropriate activities at
vulnerable crime spots*

12

Semenjak abang
ni berniaga kat
sini, semakin
ramai orang
lalu-lalang
di sini. Dia
sebenarnya
membantu
mengurangkan
kadar jenayah
di kawasan ni.

Dik, burger dik.
macam-macam ada.





STRATEGI 3

Strategy 3

**Pengurusan,
penyertaan komuniti
dan kesedaran awam**

***Management, community
involvement and public awareness***

Pendidikan, kesedaran awam dan publisiti

Education, public awareness and publicity

13

Adik, nanti kami akan adakan pameran Bandar Selamat. Adik semua dijemput hadir.



Selamatkan bandar kita. Bersamalah kita menjaga dan memelihara kesejahteraan.





i. Media massa

Mass media



Timbalan Ketua Polis Diraja Melayu (TDP) Tan Sri Dato' Mohd Razali melihat poster Kapan-Cop sebelum media penjemputan, semalam.

ran itu untuk menggalang jenayah seperti bunuh dan pergaduhan berlembaga di kalangan pelajar di samping memberi pengajaran mengenai keselamatan ketika berurusan dengan orang asing di bandar raya.

Katanya, program itu turut men-

beri peluang berinteraksi kepada pelajar yang menjadi anggota penjawatan seperti kesatuan, regu dan pengiraan untuk segera melaporkan hal berkaitan keselamatan kepada pihak berkuasa (DAPAT) dan DAPAT (DAPAT).

"Program ini adalah bersejarah,

yang daripada kelompok yang sudah dilaksanakan di Kuala Lumpur sejak 2004 lalu dan ia juga menunjukkan kerjasama Kapan-Cop memberi peluang berinteraksi kepada pihak berkuasa bersejarah jenayah," katanya.

Berita Harian 22 Sept 2006

Masyarakat perlu beri maklumat atasi jenayah

Sikap juga tepi kain orang berkesan bantu tugas polis: Musa

Oleh Osman Usut

KUALA LUMPUR: Polis Diraja Malaysia (PDRM) mengesporkan orang ramai menggunakan pendekatan 'Jaga tepi kain orang' dalam memberi maklumat kepada pihak berkuasa sebagai usaha menanggulangi kadar jenayah semakin berlembaga sejak beberapa tahun ini.

Ketua Polis Negara, Tan Sri Musa Hassan, berkata kaedah itu harus dilihat secara holistik dan positif oleh masyarakat hari ini, bukannya negatif jika ia mampu memberikan ketukan kepada semua.

"Jaga tepi kain orang seolah-olah masyarakat menjadi mata dan telinga PDRM sekiranya mendapati jiran mereka dalam keadaan mencurigakan atau melakukan jenayah. Saya melitarkan cara ini penawar terbaik dalam usaha polis membanteras jenayah, kerana masyarakat setempat tahu atau mempunyai maklumat jiran bersebelahannya.

"Saya juga berasakan kaedah ini secara tidak langsung akan mewujudkan satu masyarakat penyayang yang mengambil tahu apa yang berlaku di sekeliling. Pada masa yang sama mewujudkan satu komuniti bertanggungjawab dan aman dalam sesebuah taman perumahan," katanya ketika merasmikan Kempen Antijenayah anjuran MCA Wilayah Persekutuan di Taman Tasik Titivangsa

FAKTA NOMBOR

Kempen cegah jenayah

20

NGO terabit

6

Pertubuhan agama

Berita Harian 16 Okt 2006

ii. Penyediaan papan iklan luar *Installation of billboard*



iii. Laman web Program Bandar Selamat *Safe City Programme websites*



iv. Penyertaan awam dalam merancang dan melaksanakan langkah-langkah Bandar Selamat

*Public involvement in planning and
implementation of Safe City programme*





Meningkatkan rondaan di kawasan perumahan

Improve surveillance in the housing areas

14



Ah Meng, Devi...
sejak kawasan perumahan saya ada
khidmat pengawal keselamatan...kadar
jenayah telah menurun.
Terima kasih Encik.

Sudah menjadi
tugas saya
untuk menjaga
keselamatan
kawasan ni.





- i. Mewujud, bergerak dan mengaktifkan jawatankuasa/persatuan penduduk
Organise neighbourhood watch



- ii. Mendapatkan khidmat pengawal keselamatan swasta
Establish data on security guard services



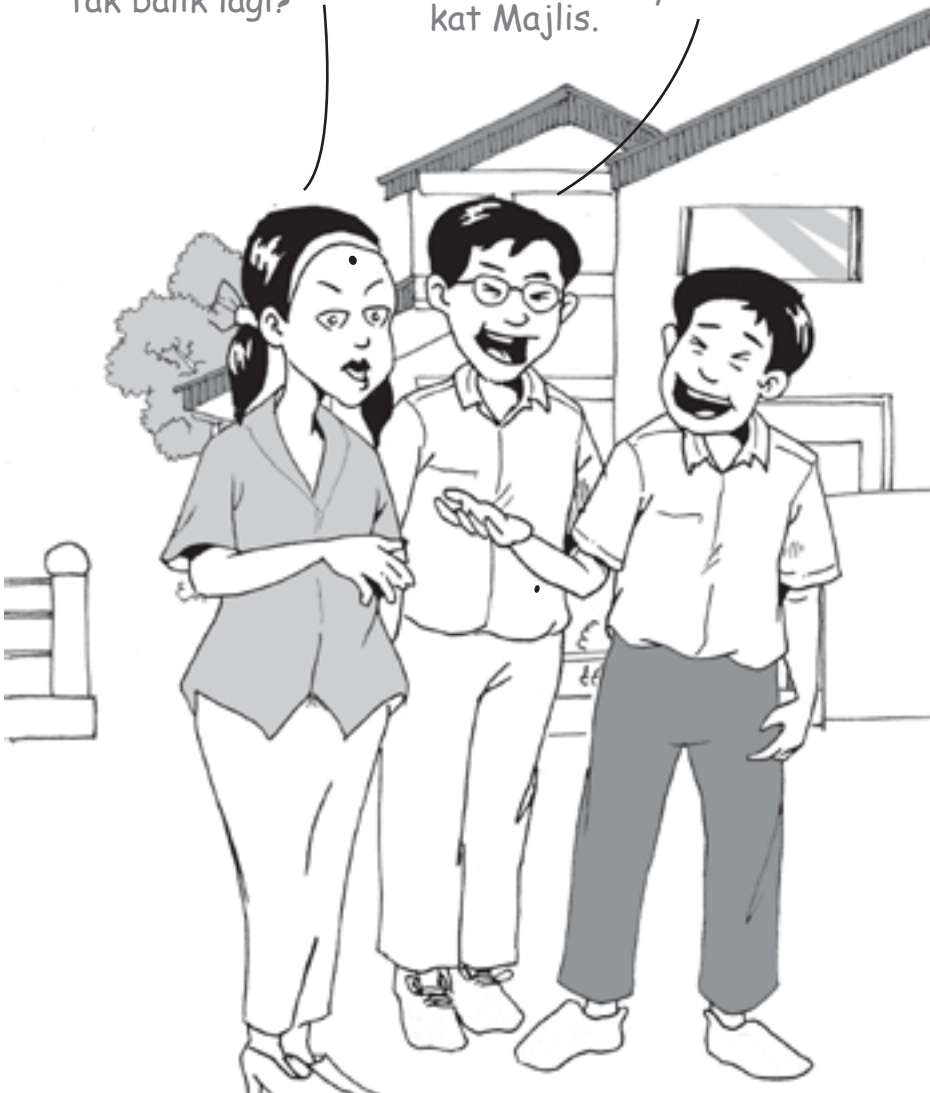
Agenda Tetap bulanan Mesyuarat Majlis Penuh PBT

*Fixed agenda on Safe City
Programme at full council meeting*

15

Meng, dah hampir
malam ni. Ayah kau
tak balik lagi?

Ayah aku belum
balik dari mesyuarat
Bandar Selamat lagi.
Memang tiap-tiap
bulan ada mesyuarat
kat Majlis.



i. Pelaporan status kadar jenayah dan pelaksanaan Program Bandar Selamat
Status report on crime index and implementation of Safe City Programme



ii. Mengemukakan cabutan minit Mesyuarat Majlis Penuh PBT kepada KPKT dan JPBD
Submit report to KPKT and JPBD

With a peace of mind

Crime index to be reduced by 25% in five years

THE Government aims to reduce overall crime rates by at least 25% in five years, from January 2010 to December 2015.

This is equivalent to a reduction of more than a quarter in overall crime by the end of the five-year period. Reducing crime is one of the key National Key Results Areas identified.

To make the country's streets and communities safer, the Government will spearhead a programme to improve the police's performance through the introduction of Safe or Polite Streets League Table, launched in March. The police can now monitor each station's performance in reducing crime and identify the highest performing station among the 267 across Malaysia. The best station will then be rewarded.

Surveys to measure the satisfaction of the public with the police service, the score of safety making a police report and on the overall treatment of crime victims will also be conducted. The results will be open to public viewing.

In creating a safer and more secure environment, 400 CCTV cameras, which will be installed in the Klang-Malaysia Police's (PDRM) control centres, will be placed in hot spot areas across Malaysia.

The table will enable quick response by the police towards crime incidents, deter criminals from committing crimes and help police identify criminals.

The Government is also looking into the possibility of connecting a network of several thousand existing CCTV cameras, many of which are in the transport system.

The Safe City Programme, which encompasses the PDRM, National Anti-Drugs Agency, local authorities, the Welfare Department and other relevant bodies, will



promote and the funds available.

To ensure a stronger force to fight crime, the Government, private sector and citizens will be engaged through initiatives that encourage volunteerism. The public can do

Malaysian Civil Defence Department (PPDR) to an team 5,000 by 2015.

PPDRM has envisioned of 500,000 of these across the country to bring down crime rate as the number one driver of crime



**STREET CRIME DOWN 37%
 OVERALL CRIME DOWN 14%**

More talk, less crime

By K. S. S. S. S.

IN 1998, the country's overall crime rate dropped by 14% in the first five months of the year compared with the same period last year.

The crime rate fell sharply in the first five months of the year, according to the latest statistics released by the Ministry of Home Affairs.

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The Safe City Programme, which encompasses the PDRM, National Anti-Drugs Agency, local authorities, the Welfare Department and other relevant bodies, will

"High Profile" and "Low Profile" initiatives, under police officers, are being implemented and are being made to police officers to ensure that the crime rate is brought down.

The crime rate is brought down by the police officers and the police officers are being made to police officers to ensure that the crime rate is brought down.

The crime rate is brought down by the police officers and the police officers are being made to police officers to ensure that the crime rate is brought down.

According to the Parliament today, the crime rate has fallen by 14% in the first five months of the year compared with the same period last year.

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KRONOLOGI PROGRAM BANDAR SELAMAT

2004

- Arahan Jemaah Menteri untuk wujudkan Bandar Selamat
- Pelancaran Buku Program Bandar Selamat: 23 Langkah Pencegahan Jenayah

2005

- Hebahan Program Bandar Selamat
- Penglibatan 38 PBT (Bandaraya dan Perbandaran) di Semenanjung Malaysia

2006

2008

- JPBD KPKT memantau pelaksanaan Program Bandar Selamat
- Garis Panduan Minimum Spesifikasi Teknikal Pemasangan CCTV di kawasan PBT
- Panduan Pelaksanaan Bollard dan Rel Penghadang
- Garis Panduan Pencahayaan bagi Pencegahan Jenayah

2009

- Program Transformasi Kerajaan (GTP)
- NKRA Mengurangkan Jenayah
- LAB NKRA (5 Oktober - 19 November 2009)
- NKPI 1.2.1 : Mengurangkan Jenayah Jalanan Negara melalui Program Bandar Selamat
- NKPI 1.1.4 : *Crime Prevention Through Environmental Design (CPTED)*



2004

- *Directive from Cabinet to establish Safe Cities*
- *Launching of Safe City Programme Booklet: 23 Measures Toward Crime Prevention*

2005

- *Publicity on Safe City Programme*
- *Participation of 38 Local Authorities (City and Municipal Councils) in Peninsular Malaysia*

2006

2008

- *Federal Department of Town and Country Planning monitored implementation status of Safe City Programme*
- *Establishment of Minimum Technical Specification for the installation of CCTV in Local Authority area*
- *Guideline on Bollards & Railings*
- *Guideline on Lighting for Crime Prevention*

2009

- *Government Transformation Programme (GTP)*
- *NKRA Reducing Crime*
- *LAB NKRA (5 October - 19 November 2009)*
- *NKPI 1.2.1 : Reducing Street Crime Through Safe City Programme*
- *NKPI 1.1.4 : Crime Prevention Through Environmental Design (CPTED)*



INFO BANDAR SELAMAT

SAFE CITY INFO



- HOTLINE POLIS – SMS KE 32728
- TOL FREE BOMBA – 1 800 888 994
- SMS BOMBA – 03 - 8888 0964 (*infoblast*)

Bersama mencegah jenayah!
Cara menjadi ahli Rakan Cop.

Fight crime together!

Here's how to become a Rakan Cop.



Langkah 1/Step 1:

Taip: RAKANCOP [negeri] DAFTAR [nama/pseudonym] Hantar ke: 32728/DAPAT
Anda akan menerima nombor pendaftaran sebaik sahaja anda mendaftar.
Nombor ini akan mengesahkan maklumat anda kepada pihak polis.

*Type: RAKANCOP [state] DAFTAR [name/pseudonym] Send to: 32728/DAPAT
You'll receive a registration number once you've registered. This will be your
identification number when you send information to the police.*

Langkah 2/Step 2:

Menghantar maklumat kepada pihak polis:

Taip: POLIS [negeri] [maklumat/aduan] hantar ke: 32728/ DAPAT

Maklumat lanjut di: <http://www.rakancop.net>

To send information to the police:

Type: POLIS [state] [information/complaint] Send to: 32728/ DAPAT

Details at: <http://www.rakancop.net>

NO. HOTLINE IBU PEJABAT KONTIGEN (IPK)			
KUALA LUMPUR	03 2115 9999	NEGERI SEMBILAN	06 768 2222
SELANGOR	03 2052 9999	JOHOR	07 221 2999
PERLIS	04 971 1999	TERENGGANU	09 627 0499
KEDAH	04 739 2999	KELANTAN	09 745 0999
PENANG	04 269 1999	PAHANG	09 515 1999
PERAK	05 240 1999	SABAH	088 318 555
MELAKA	06 285 1999	SARAWAK	082 240 800

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